Internet State Construction Office Project Environment
(InterScope)

Electronic Change Order Processing

April 27, 2015

Abstract

This manual describes the process of electronic Change Order processing in InterScope Release 7.5

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Overview

InterScope Release 6.5 contains new features for the processing of electronic project documents.

These features include the ability to enter, edit, submit, accept and store *Cost Estimates (OC-25)*, *Designer and Contractor evaluations*, *Change Orders* (OC-24) and all supporting documentation electronically.

This manual deals only with the processing of electronic Change Orders. Comparable documents are available (or are soon to be available) for Cost Estimates and Evaluations.

Audience

This manual is intended for use by Designers, Contractors, Owner agencies and State Construction Office Project Monitors.

Since the Designer is the originator of change order requests, the bulk of this manual deals with the entry and edit of detail Change Order information from the Designer's viewpoint.

The roles of the Contractor, Owner and Monitor involve receiving and responding to email alerts, reviewing and approving change orders. These are described in later sections of the manual.

Workflow Automation

The business of processing electronic forms within InterScope is handled through the use of workflow automation.

This involves a sequence of steps which are executed by the various project participants.

In InterScope project roles are defined as: Designer, Contractor, Owner Agency and State Construction Office Monitor.

Workflow steps include such activities as creation, submission and approval of documents. As each step is completed, the workflow advances to the next step alerting the project participant responsible for the next step.

An audit trail is also kept identifying the user and completion time of each step. If at anytime, a step involves a rejection, the workflow is designed to return to a prior "restart" step for continued processing.

Email Alerts

A key element of workflow automation is the ability to communicate with workflow participants during workflow execution. InterScope uses email alert notifications defined for each workflow step.

Alert notifications can be based on workflow participation (or Role), User group, or specific UserId. They are sent to the email address registered to the user account of each project participant.

Change Order Workflow

The Workflow for the Change Order processing appears in the following diagram. The remainder of this document covers the details of the workflow processing and interactions with InterScope release 6.5.

State Construction Office - Interscope Change Order Processing

WORKFLOW STEP	DESIGNER	CONTRACTOR	OWNER	MONITOR	INTERSCOPE
1 Designer creates Change Order	(1) Creates Change Order PCOs with Supporting documentation				
2 Designer submits CO for review	(2a) - Submits Change Order	(2c) Receives Alert	(2c) Receives Alert	(2c) Receives Alert	(2b) Sends Email Alert to: Contractor Owner Monitor
3 Contractor Reviews and Approves	(3c) Receives Alert	(3a) Approves CO			(3b) Sends Email Alert to: Designer
4 Designer Reviews and Approves	(4a) Approves CO		(4c) Receives Alert		(4b) Sends Email Alert to: Owner
5 Owner Reviews and Approves			(5a) Approves CO	(5c) Receives Alert	(3b) Sends Email Alert to: Monitor
6 Monitor Reviews and Approves	(6c) Receives Alert	(6c) Receives Alert	(6c) Receives Alert	(6a) Approves CO	(6b) Sends Email Alert to: Contractor Owner Designer

Figure 1

Getting Started

Each project participant must establish an active user account in InterScope.

This can be accomplished by accessing the following URL and completing the Request Logon sequence (Figure 8 on page 9)

http://www.nc-sco.com/Interscope

***New Account Instructions for** Designers*

Follow these steps for creating a new Designer user account:

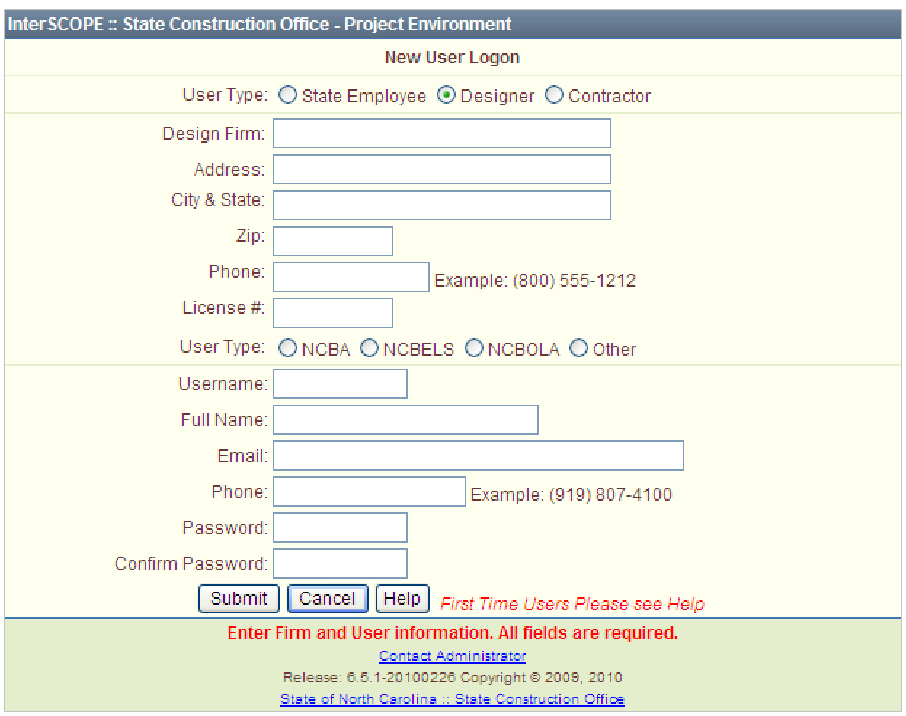
1 – Select **Designer** in the **User Type** field. This will display the entry form in Figure 2.

2 – Complete the form for the fields indicated.

Note: It is important the that email address entered for the Firm be one that represents the firm directly and is not necessarily defined for a particular individual since all communication from InterScope for this account will be sent to the email address on file.

3 – Click **Submit**. A request will be sent to the InterScope Administrator who will review your request, verify the information against the data in InterScope, activate your account and send an email notifying you that the account has been activated.

Note: A user account cannot be established for any firm that does not have prior or current approved and active construction projects setup in InterScope.



InterSCOPE :: State Construction Office - Project Environment

New User Logon

User Type: State Employee / Designer / Contractor

Design Firm:

Address:

City & State:

Zip:

Phone: Example: (800) 555-1212

License #:

User Type: NCBA / NCBELS / NCBOLA / Other

Username:

Full Name:

Email:

Phone: Example: (919) 807-4100

Password:

Confirm Password:

Submit | Cancel | Help — First Time Users Please see Help

Enter Firm and User information. All fields are required.

Contact Administrator

Release: 6.5.1-20100226 Copyright © 2009, 2010

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Figure 2

New Account Instructions for Contractors

Note:	***Any Contractor requesting to use InterScope must first be registered with Vendor Link, the Interactive Purchasing System. InterScope uses Vendor Link to obtain verifiable name and address information.***

To register with Vendor Link, access the following URL and complete the Vendor Registration process:

https://www.ips.state.nc.us/IPS/vendor/vndpubmain.asp

Once you have received notification that your Vendor Link registration has been completed, you may request a logon for InterScope.

Follow these steps for creating a new Contractor user account:

1 – Select **Contractor** in the **User Type** field. This will display the entry form (see Figure 3).

2 – Click on the **Search VendorLink** button. This will display the search page in (see Figure 4).

3 – Enter the first 3 letters of your company name and press **Search**. This will display search results (see Figure 5).

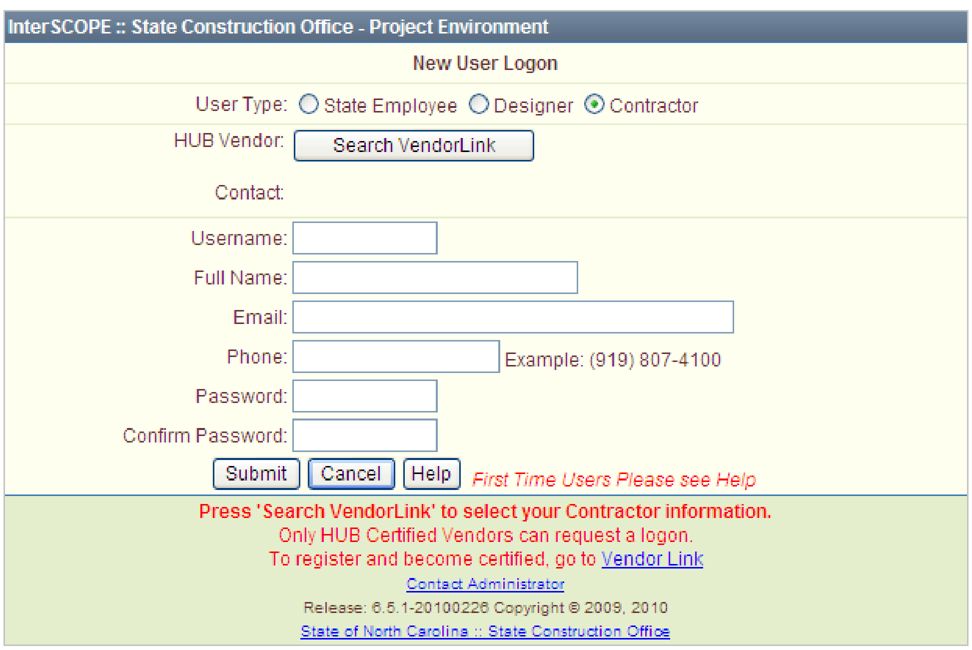
4 – Find your company listing in the search results and press **Select**. This will fill in your company information and return you to the account request form (see Figure 6).

6 – Complete the remaining fields on the form and press **Submit**.

Note: It is important the that email address entered for the Firm be one that represents the firm directly and is not necessarily defined for a particular individual since all communication from InterScope for this account will be sent to the email address on file.

7 - A request will be sent to the InterScope Administrator who will review your request, verify the information against the data in InterScope, activate your account and send an email notifying you that the account has been activated.

Note:	***A user account cannot be established for any contractor that does not have prior or current approved and active construction projects setup in InterScope.***


InterSCOPE :: State Construction Office - Project Environment

New User Logon

User Type: State Employee Designer Contractor

HUB Vendor: Search VendorLink

Contact:

Username:

Full Name:

Email:

Phone: Example: (919) 807-4100

Password:

Confirm Password:

Submit Cancel Help First Time Users Please see Help

Press 'Search VendorLink' to select your Contractor information.
Only HUB Certified Vendors can request a logon.
To register and become certified, go to Vendor Link
Contact Administrator
Release: 6.5.1-20100226 Copyright © 2009, 2010
State of North Carolina :: State Construction Office

Figure 3

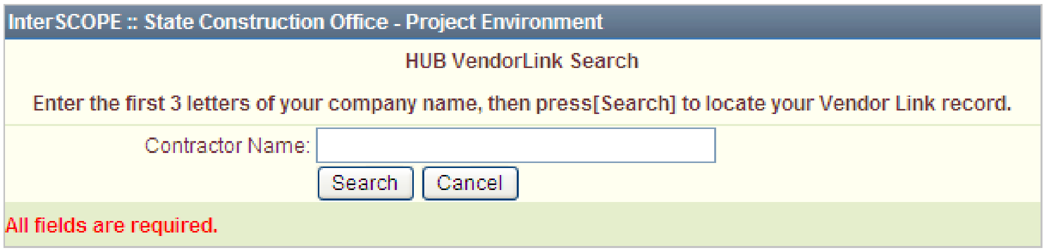


Figure 4

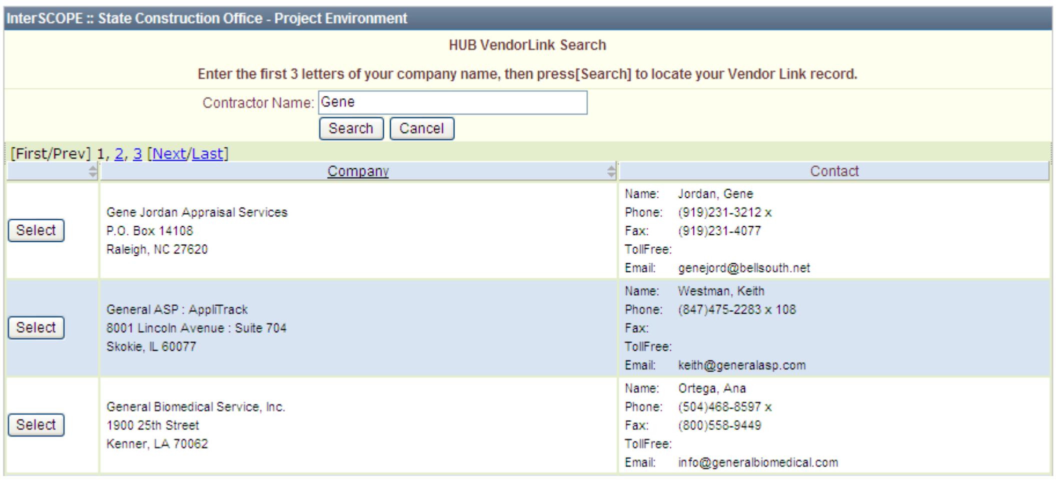


Figure 5

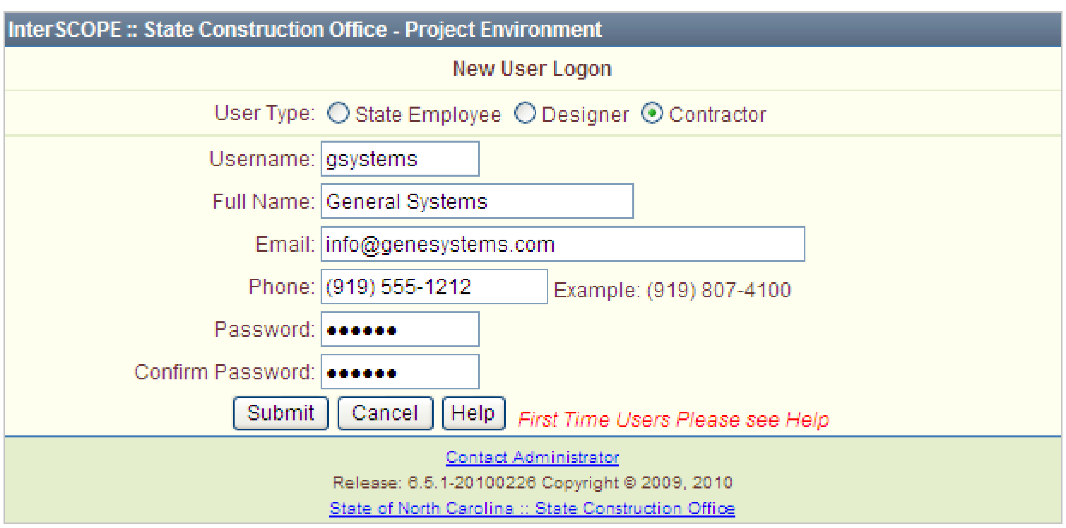


Figure 6

New Account Instructions for Owner Agencies

Follow these steps for creating a new Agency user account:

1 – Select **State Employee** in the **User Type** field. This will display the entry form in Figure 7.

2 – Select your Department and Agency from the drop down lists and complete the remaining fields as indicated.

3 – Click **Submit**. A request will be sent to the InterScope Administrator who will review your request, verify the information against the data in InterScope, activate your account and send an email notifying you that the account has been activated.

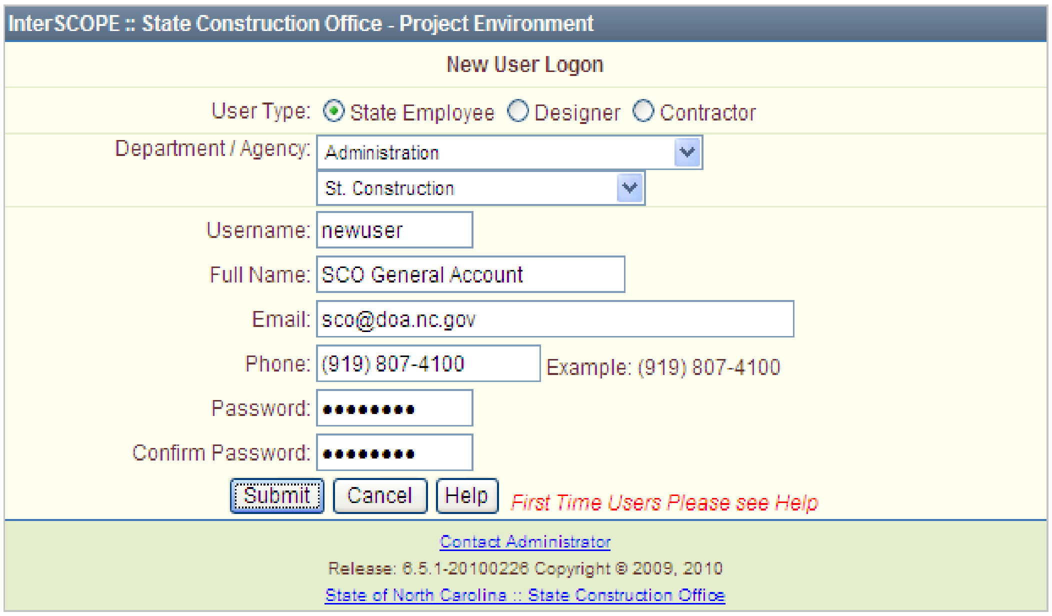


Figure 7

Accessing InterScope

Once your account has been established, you may access InterScope to work on Change Orders.

Access the following URL to logon to InterScope: http://www.nc-sco.com/Interscope

The following screen will appear.

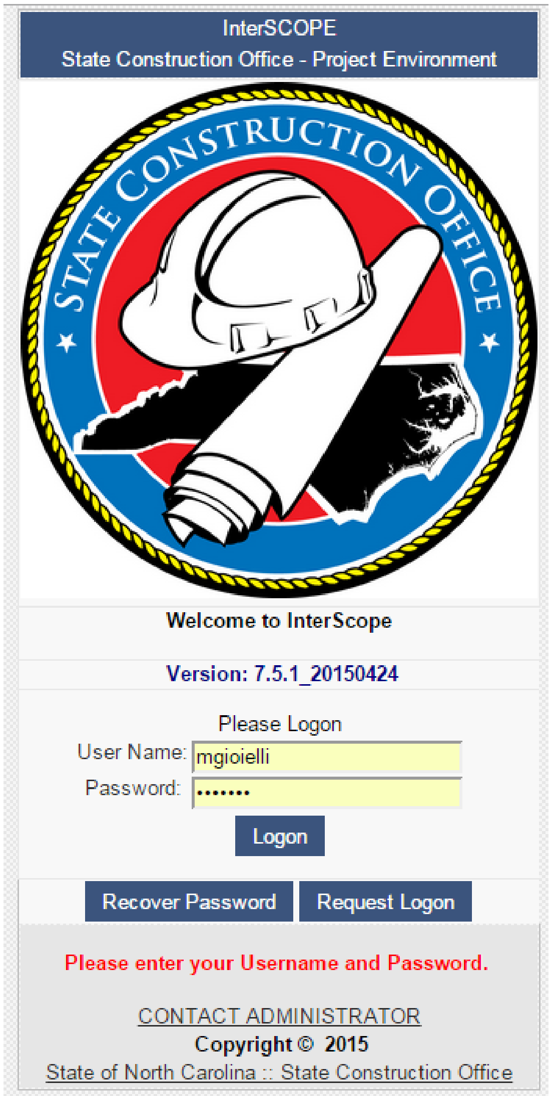


Figure 8

Enter the username and password that has been established for your account.

The following screen will appear depending on the Role that has been established for your user account.

InterScope Roles are: **Designer**, **Contractor**, **Owner** (Agency) and **Monitor** (State Construction).

The Menu options shown on the page header are dependant on the type of logon, so different options will appear for each role.

InterScope always displays the **Home Page** immediately after logon. To view your Alerts, click on **Alerts!** on the Menu Bar.

Each Alert is intended as a shortcut to actions that required your attention. These may be, but are not limited to: Change Orders that need your approval, Notice of final Change Order Acceptance by State Construction, Notice of Change Order submission. Alerts are also provided for Evaluations and Cost Estimates.

The following is a typical screen display after a **Designer** logon.

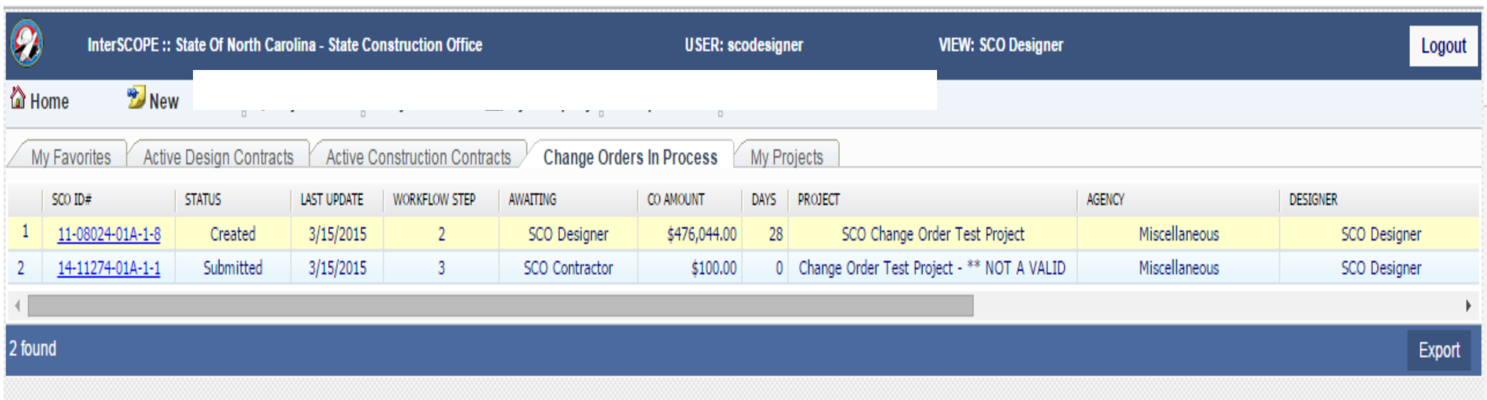


Figure 9

Entering Change Orders

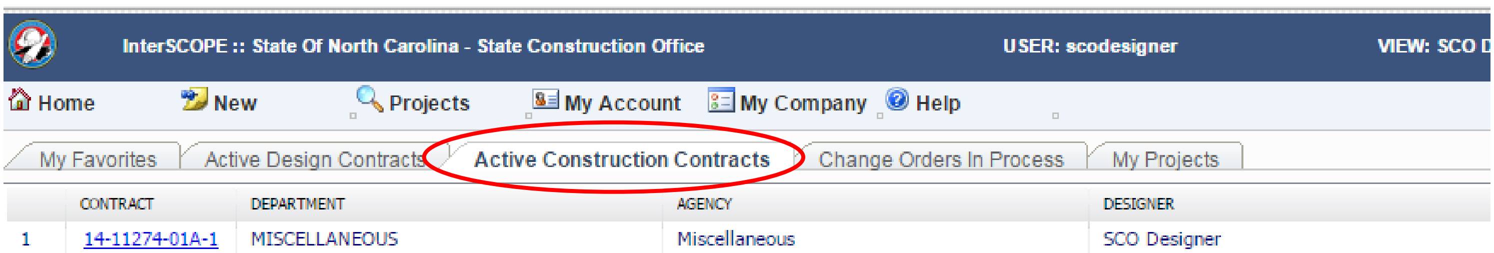
Only Designers (or any InterScope user given the appropriate permission) are allowed to create and submit change orders for review, processing and approval.

Note:	***Each Change Order proposal (PCO) requires supporting documentation to be uploaded for review and acceptance. A PCO cannot be added without supporting documentation. It is recommended that all supporting documentation be gathered prior to change order entry.***

To enter a Change Order for a given Construction Contract, perform the following navigational steps:

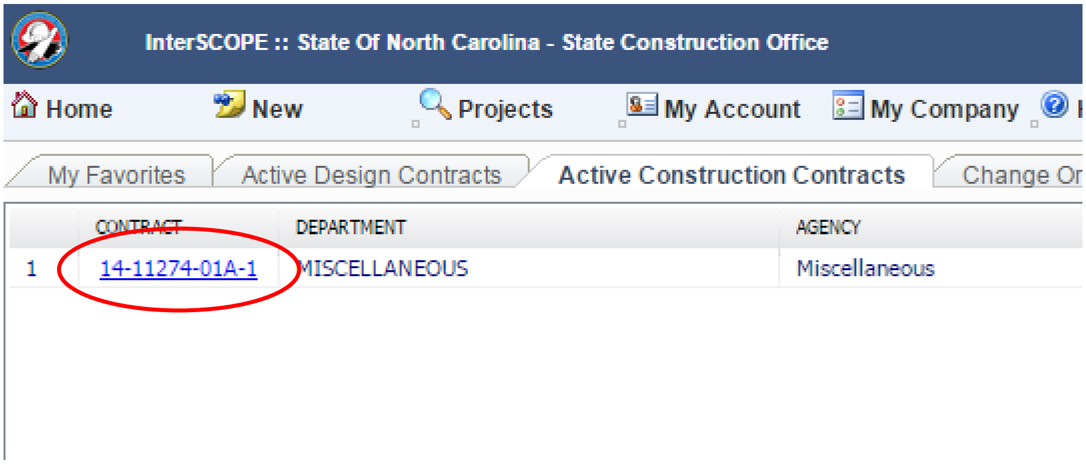
Step 1 – Finding the Construction Contract

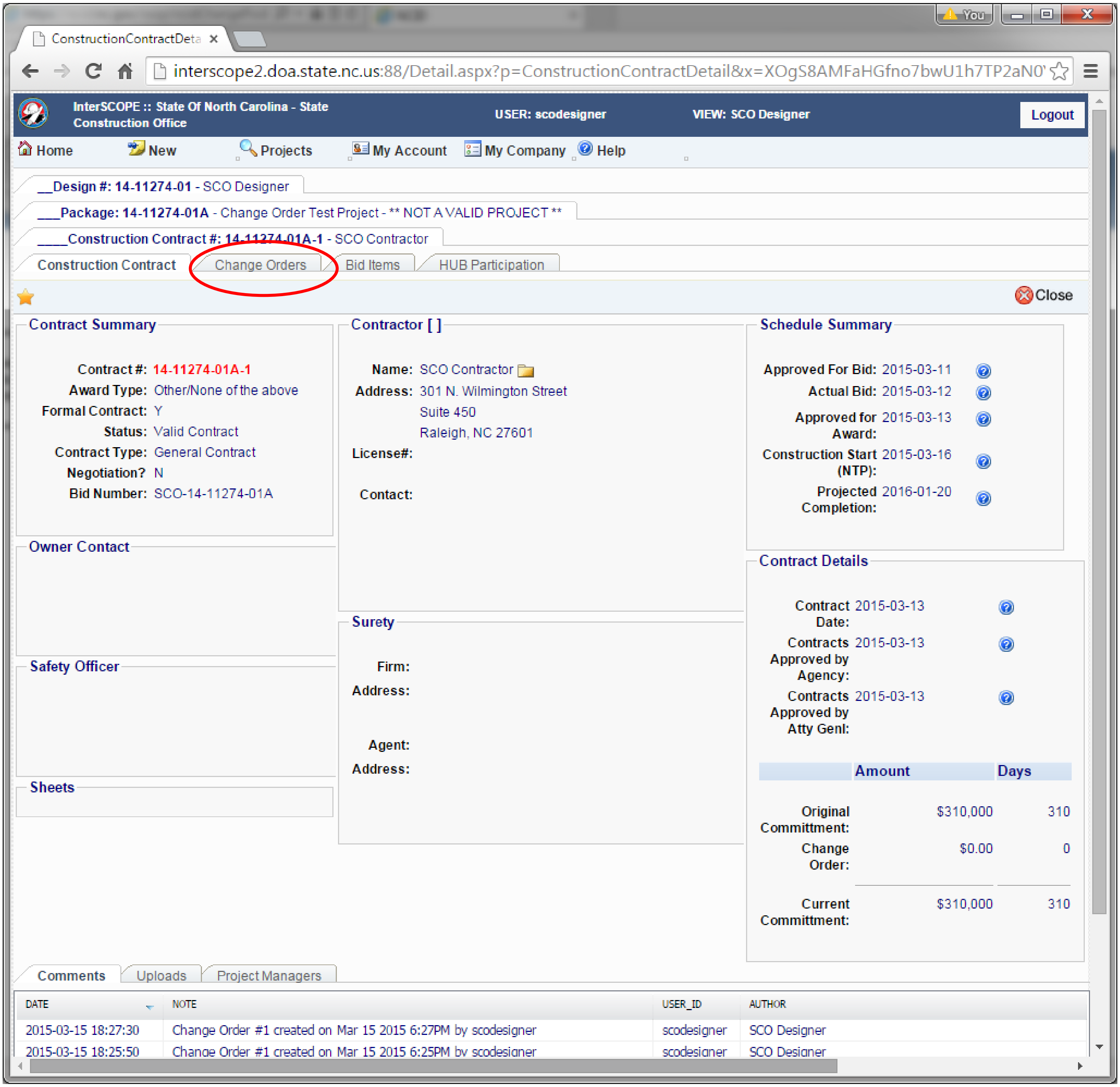
Click on the "**Active Construction Contracts**" clipboard to view construction contracts that are active. (Note: to see all Construction contracts, use the search menu: **Projects-> Construction Contracts**)



Step 2 – Selecting and opening the Construction Contract

Click on the Contract# to open the Construction Contract.

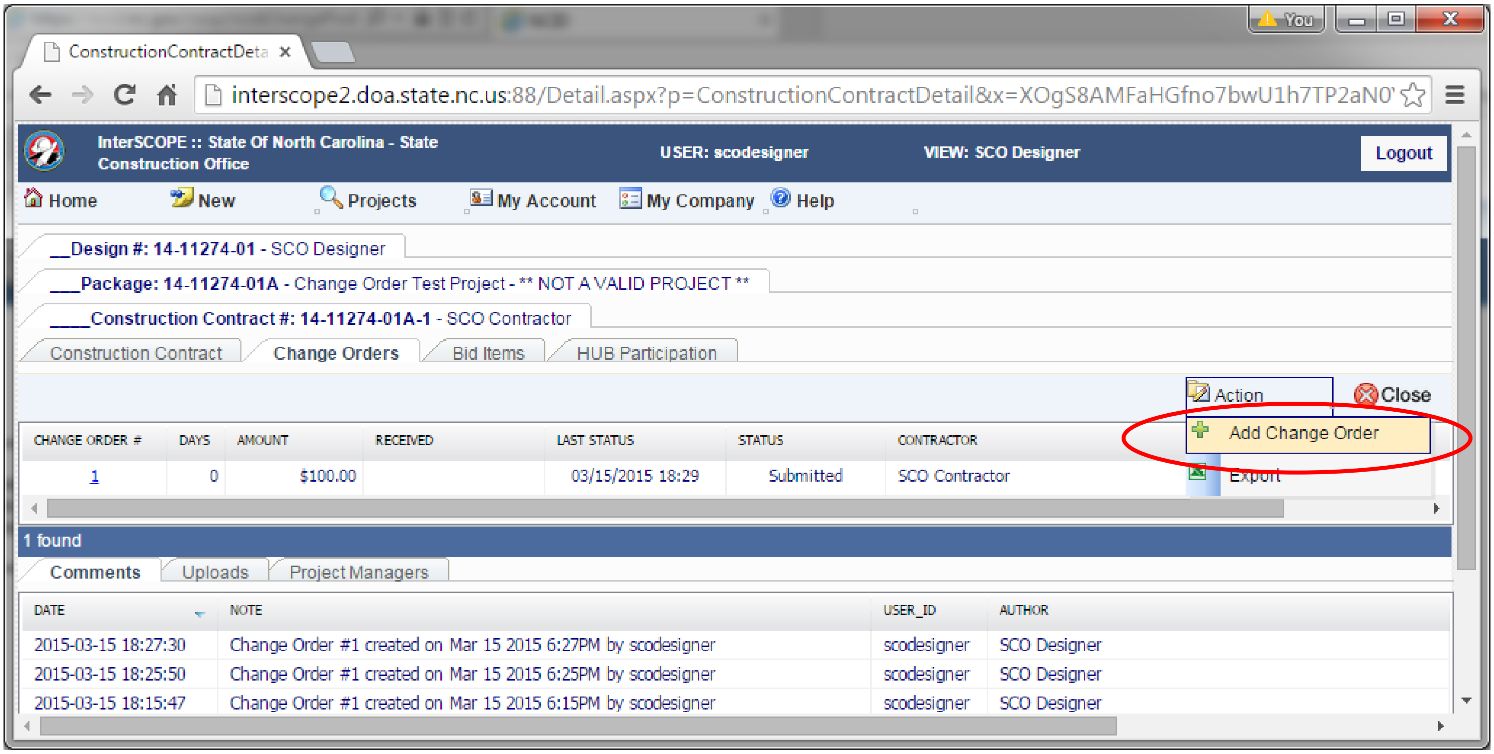




Tip:	From this screen you may view additional information by clicking on any tab (Package, Design)

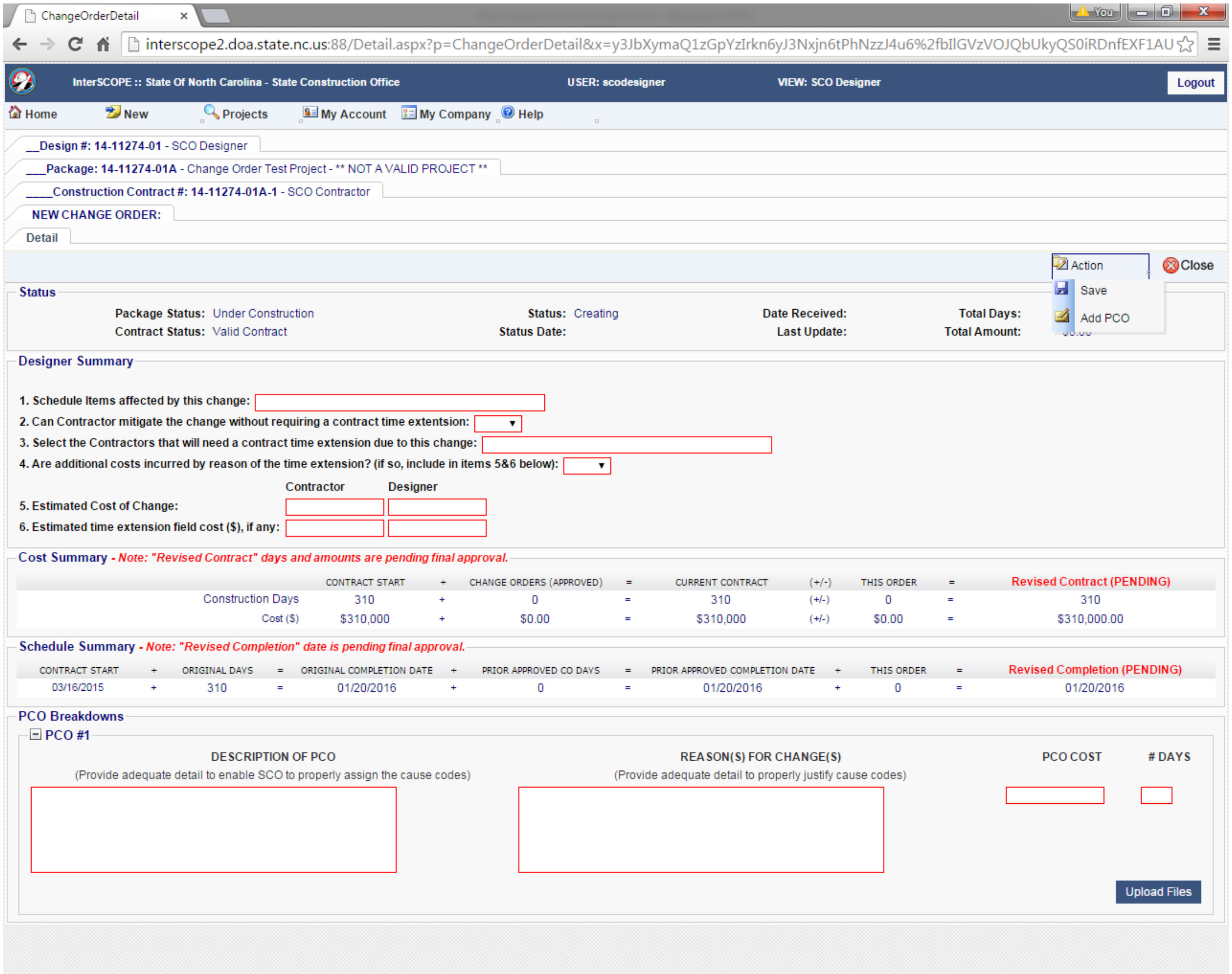
Then click on the “Change Orders” tab to see the list of change orders.

Click on the **Action** menu and select **Add Change Order** to create a new change order.



Step 3 – Entering the Change Order information

The following screen is displayed after pressing the ***Add Change Order*** button.



The ***Status, Cost and Schedule Summary*** sections display information about the Change Order. No data entry is allowed in these sections.

The red highlighted fields in the ***Cost and Schedule Summary*** section will change as change order proposals are added or removed.

The first Change Order PCO (Breakdown) is displayed. To add additional breakdowns, select ***Add PCO*** from the Action menu.

The Designer must complete the ***Designer Summary*** section to provide more detailed background information on the Change Order.

Step 4 – Entering Change Order Proposals (PCOs).

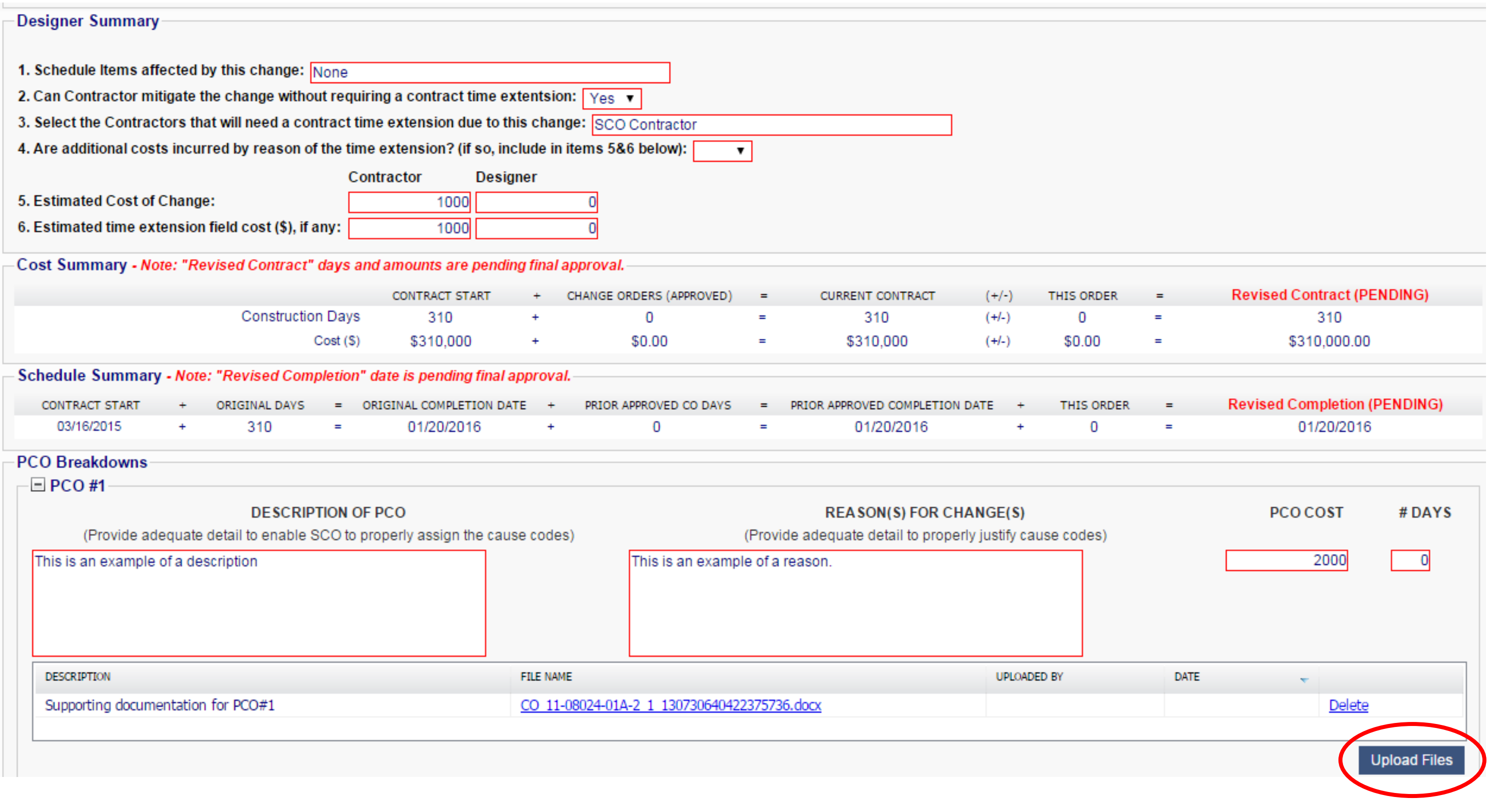
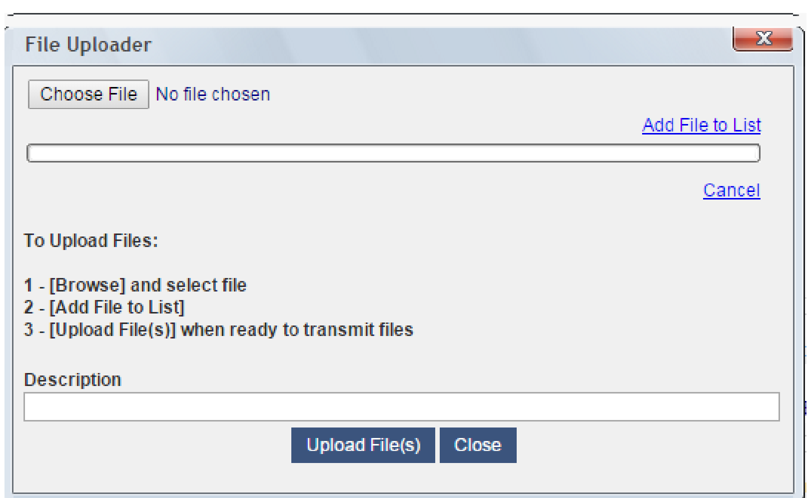


Figure 14

For each change order proposal, the following fields must be entered**: Description Of PCO**, **Reason(s) for Change**, **PCO Cost**, **#Days**. In addition, **supporting document must be attached** for each PCO.

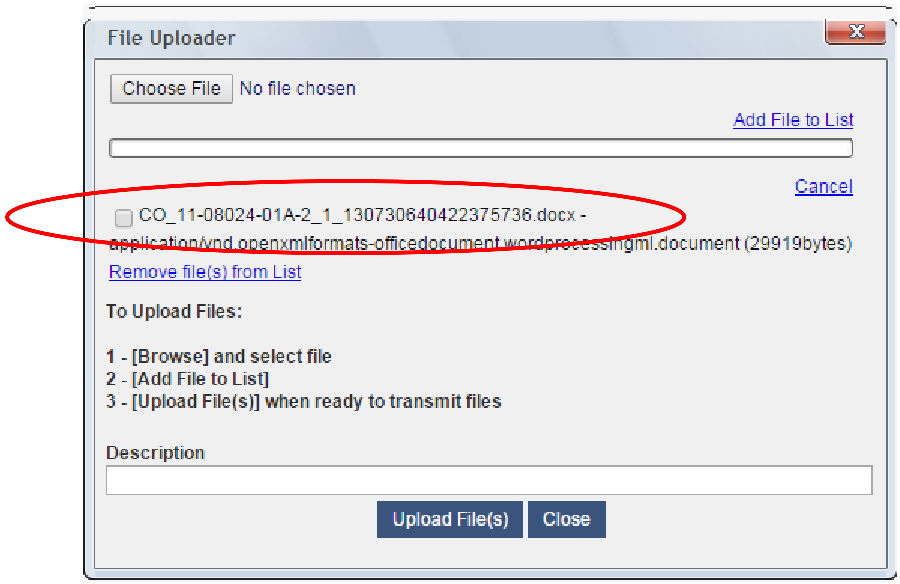
As this information is provided, the figures in the ***COST AND SCHEDULE SUMMARY*** section will be updated under the ***This Order*** and ***Revised Contract*** columns. These columns reflect the summary of all items for the Change Order. These amounts will be applied to the Construction Contract once final approval is made by the Project Monitor (SCO).

To attach supporting documentation, click on the ***Upload Files*** button and the following window will appear:

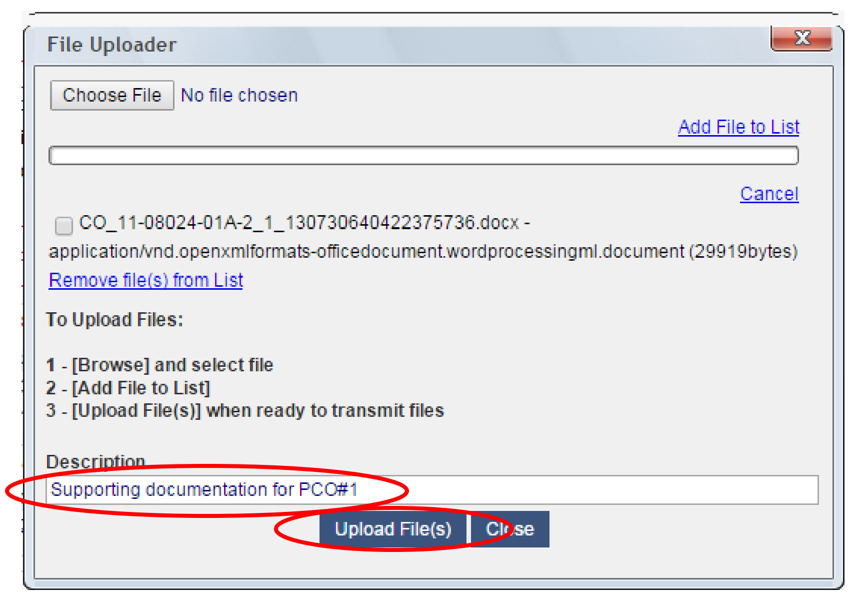


Click on the ***Choose File*** button to browse and select a file to upload.

Once you select the file, it will appear in the list of files to upload:



Enter a ***Description*** and click on the ***Upload File(s)*** button to complete the upload and attach the files to the PCO.



Once the file is successfully uploaded, it will appear in the list.

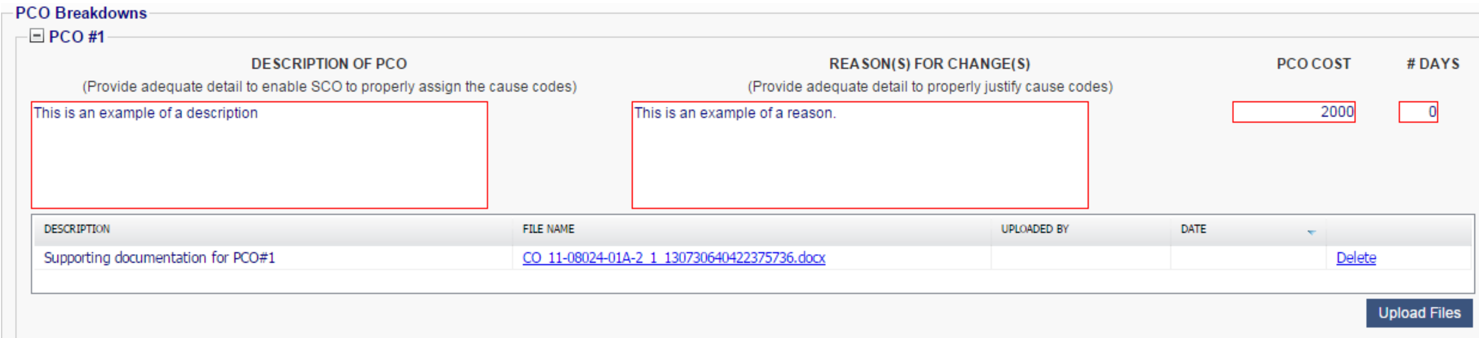


Figure 14

Attach as many files are necessary to complete the supporting documentation for the PCO. Each file provided will be accessible online by reviewers.

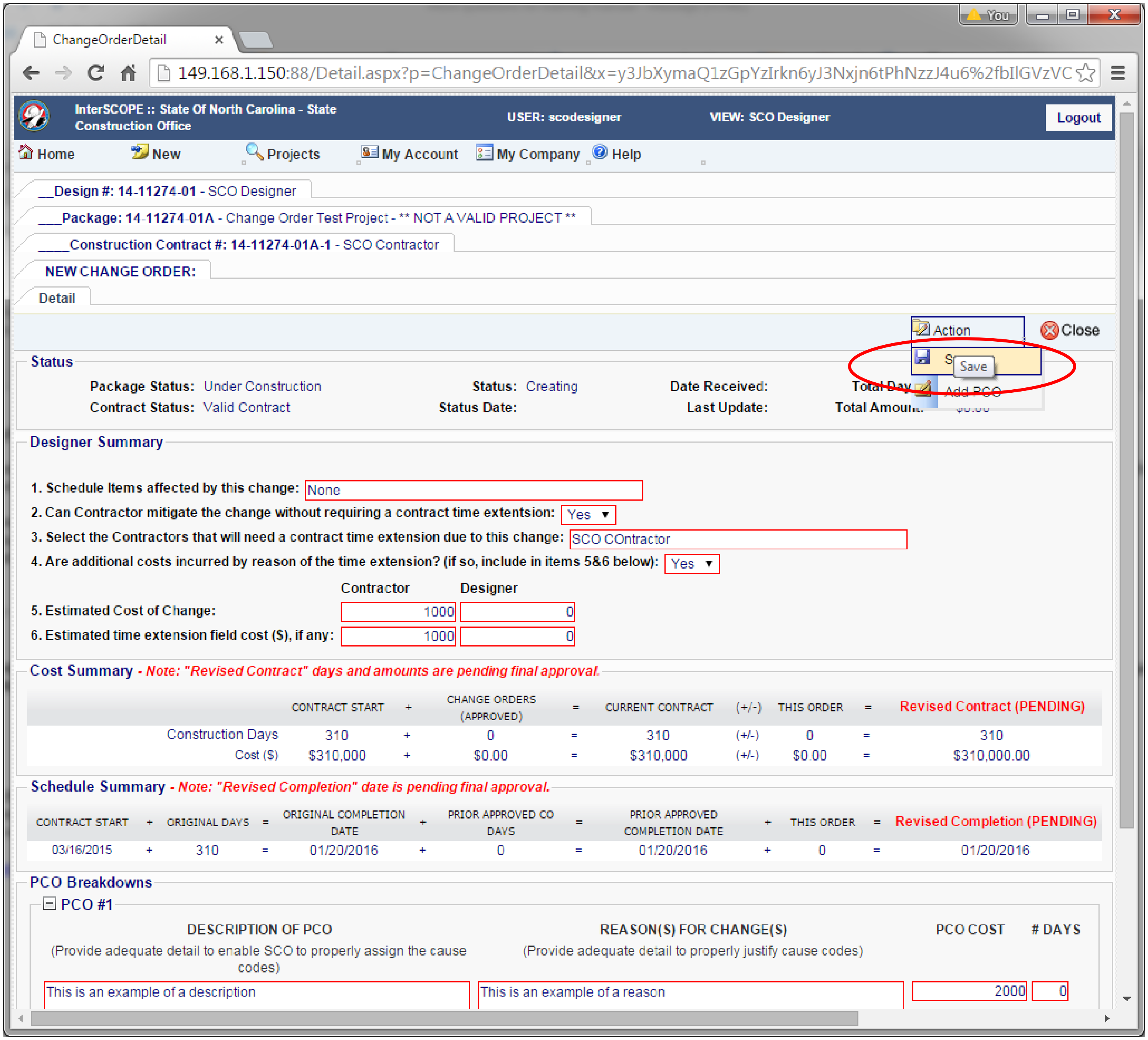
TIP:	***It is strongly recommended to Save the Change Order (See Step 6) after each PCO has been completed. This will store the updated Change Order in InterScope for later retrieval and edits and prevent loss of data due to internet connection problems.***

To add more PCOs, click the ***Add PCO*** button on the ***Action*** menu.

Repeat the preceding steps for each PCO.

Step 5 – Saving the new Change Order

To save the new Change Order information, select ***Save*** from the ***Action*** menu.

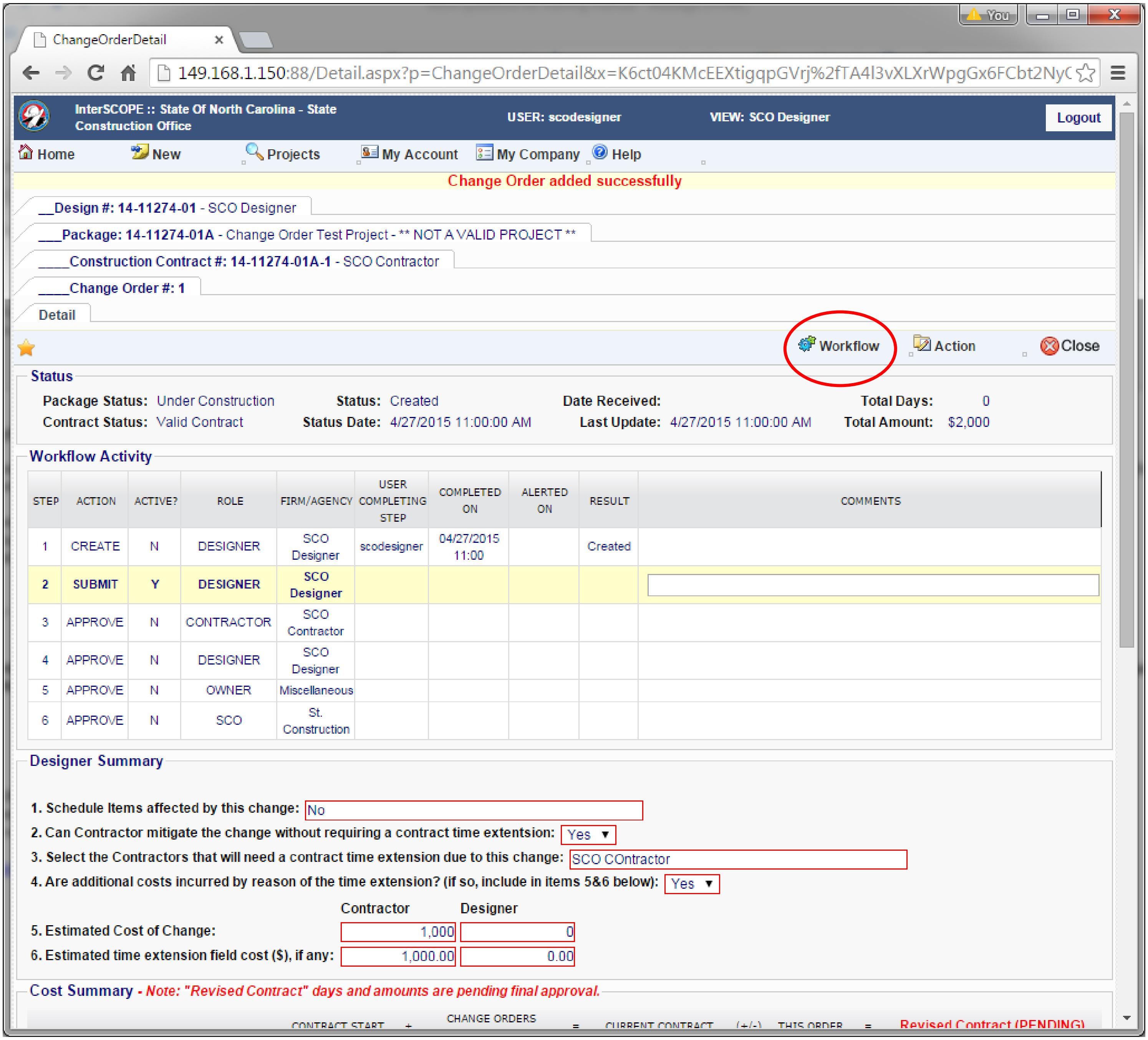


Step 6 – Editing the new Change Order

The change order will be created and now the ***Workflow Activity*** section will appear.

Notice that the Workflow has advanced to the next step (2) and information for the preceding step has been generated.

A ***Workflow*** menu now appears on the page next to the ***Action*** menu.



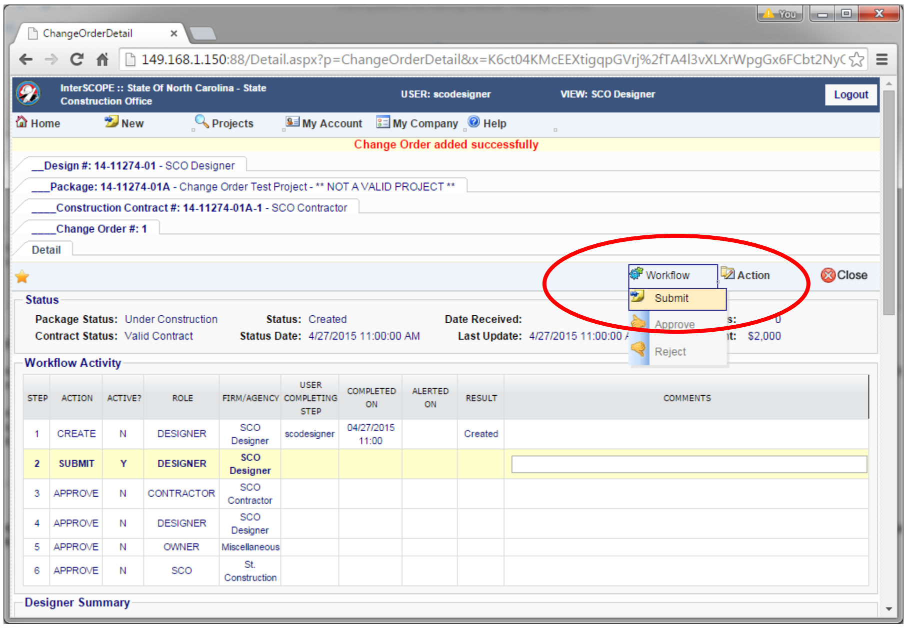
The Designer may continue to make changes to the Change Order using the ***Save*** option on the ***Action*** menu up until the time that the Change Order is submitted.

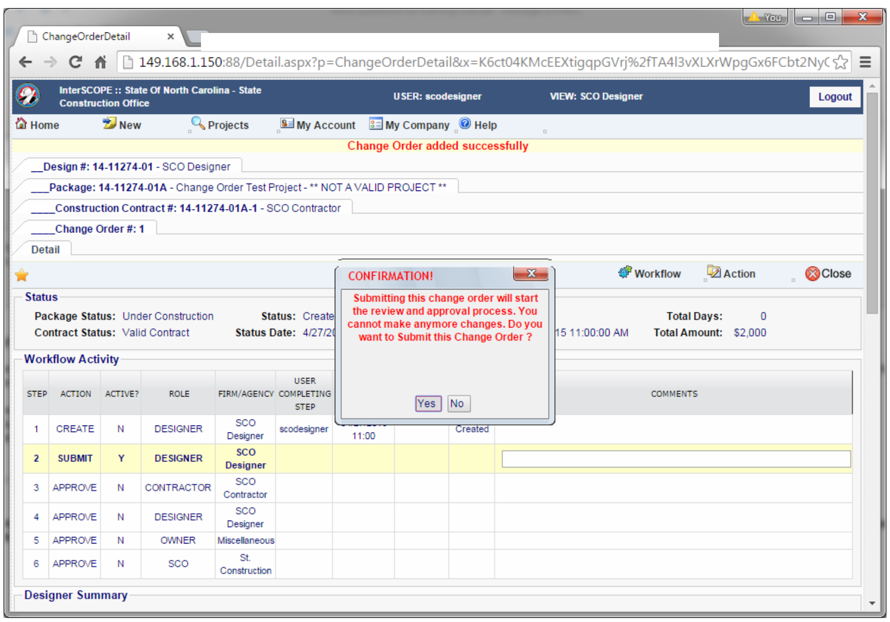
The Designer may choose to abandon or delete the Change Order using the ***Delete*** option from the ***Action*** menu. However, once it is submitted, no changes or deletions are allowed

Step 7 – Submitting the Change Order for review

To complete this workflow step, the Designer must submit the Change Order to initiate review and approval by other Project participants. Up to this point, no other Project participant has been involved in the Change Order processing.

Submit the Change Order by selecting the ***Submit*** option from the ***Workflow*** menu. A Confirmation window will appear to confirm this action. Select ***Yes*** to continue or ***No*** to return.

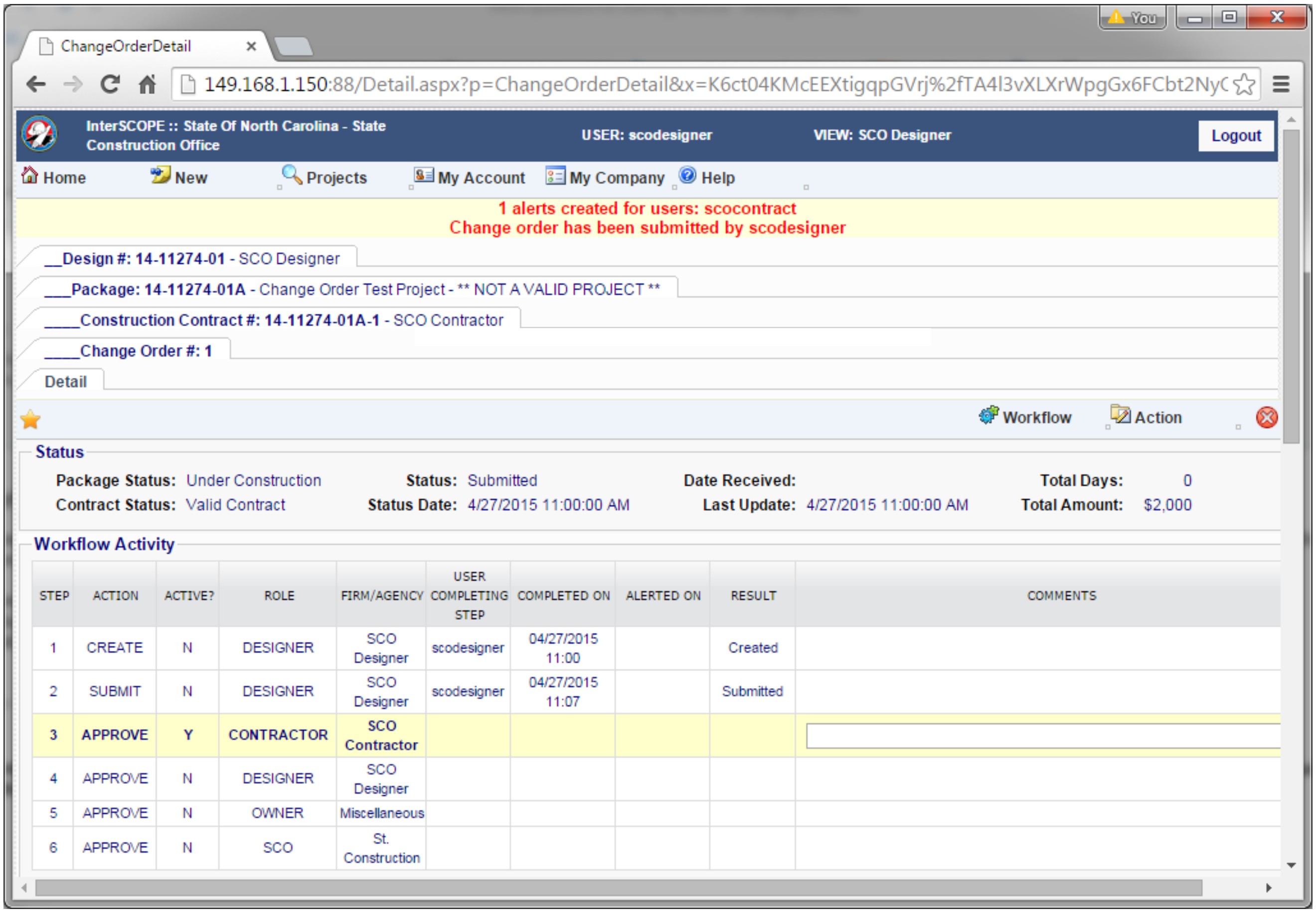




InterScope updates the Change Order workflow and processes any Alerts that are defined for this step.

The system is configured to send Alerts to the Owner, Contractor and Project Monitor. An Alert is sent for each logon associated with each project role.

InterScope then displays the Change Order screen and alert information. The Submit step has been updated with workflow information and the Workflow advances to the next step – Contractor Approval.



Reviewing and Approving Change Orders

The following steps are completed for each Project participant in reviewing and approving a submitted Change Order.

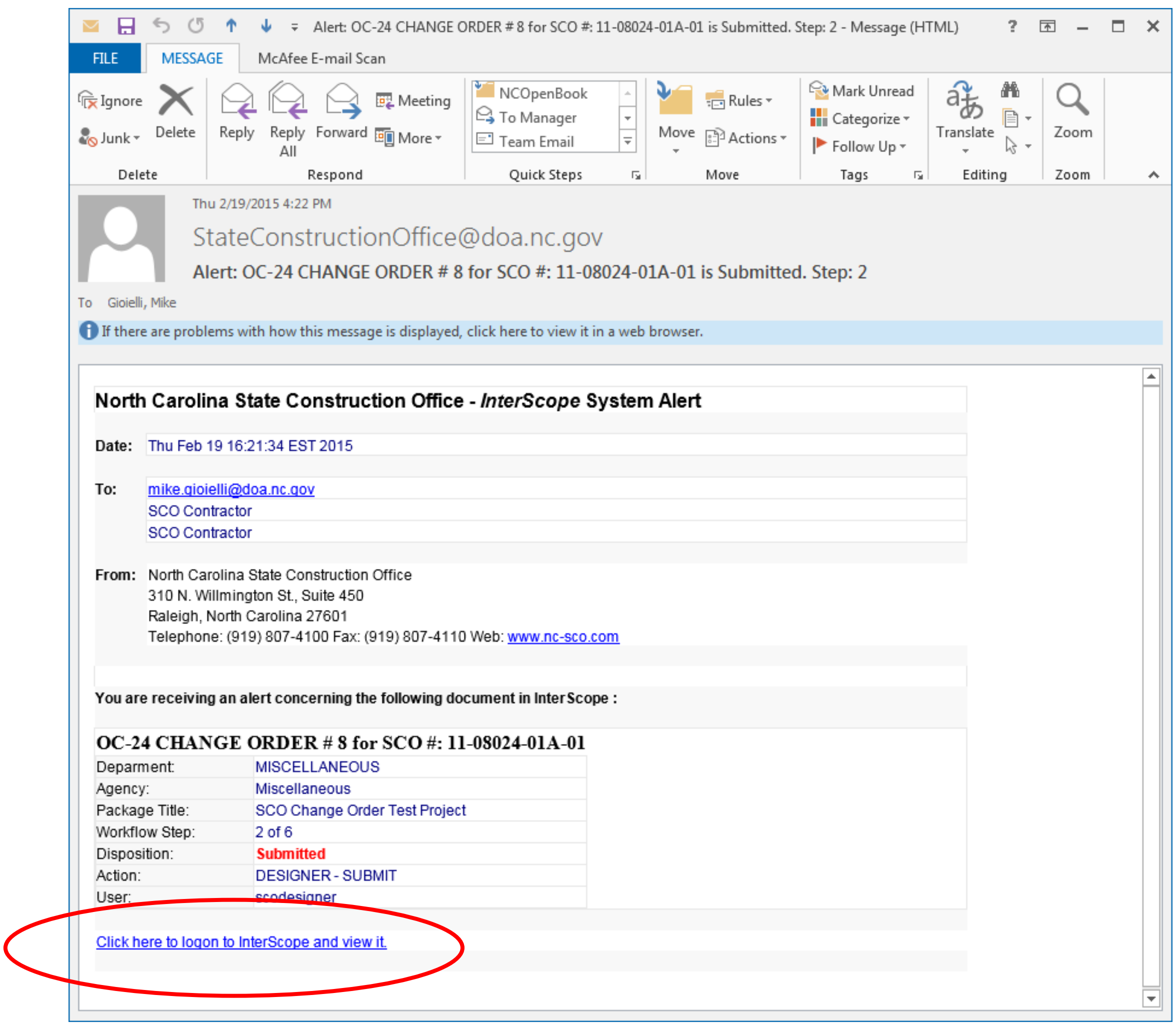
Change Order Sequencing

Change orders must be entered, submitted and approved in sequence. There are safeguards in place to check for any outstanding prior change orders before a newer change order can be approved.

Change orders may also be deleted at any time before submission. The system will review the current sequence of change orders and re-sequence them as appropriate to maintain a consistent ordering.

Step 1 – Receiving and responding to the Alert

Each participant will receive an alert via email concerning actions for each Change Order.



To access the Change Order, simply click on the link at the bottom of the Alert Email.

You will prompted to Logon and are the directed immediately to the Change Order page.

Step 2 – Approving or Rejecting the Change Order

At this workflow step there are only 2 options that can be performed – ***Approve*** or ***Reject***. They are available from the ***Workflow*** menu.

Approving the Change Order moves the process along to the next step in the Workflow.

Rejecting the Change Order at any step in the Workflow causes the Change Order to be returned to Step 2 where the originator (Designer) can change and resubmit. The workflow is then reset and the audit trail (found at the bottom of the page) maintains a record of the prior workflow events.

This process continues until the final Workflow Step is completed and the Change Order is marked as Approved (See Status field).

Alerts are sent to all Project participants as a notification that the Change Order has been officially approved.